

# Doctors For You, India (DFY India)

**Open Tender** 

### **Tender Date extension**

### **Bid Document**

### For

The Hoskote Taluk Hospital Renovation Project for civil, electrical, and plumbing works at Karnataka.

Ref. No.: DFY/Hospital-Hoskote/Renovation/2024-25

#### **Doctors For You**

Flat No - 201/203, Building Number – 22, Lallubhai Compound, Mankhurd, Mumbai-400043, Maharashtra, INDIA

Email: procurement.gfund@doctorsforyou.org

Website: www.doctorsforyou.org

# **Open Tender**

# **Tender Date extension Bid Document For**

Doctors For You invites the bids from agencies for the Hoskote Taluk Hospital Renovation Project for civil, electrical, and plumbing works at Karnataka.

## **Key Bidding Information**

Bid Ref No.	DFY/BNG/J/04/2024-25		
Name of the Project	Hoskote Taluk Hospital Renovation Project for civil, electrical, and plumbing works at Karnataka India		
Source of Funding	CSR		
Date of Commencement of Download of BiddingDocuments	27/09/2024 www.docotorsforyou.org		
Last Date and Time for Receipt of Request for Clarifications	11/10/2024 till 04:00 PM disastersecretariat.south@doctorsforyou.org purchase.department@doctorsforyou.org		
Time and Date for online Pre-Bid Meeting	1.00 PM on 11/10/2024 The meeting shall be held online. Prospective bidder may use the link  Doctors For You Disaster Secretariat South is inviting you to a scheduled Zoom meeting.  Topic: Pre -bid meeting Zoom Meeting Time: Oct 9, 2024 01:00 AM Mumbai, Kolkata, New Delhi  Join Zoom Meeting https://zoom.us/j/96664364272?pwd=w6MLPHkY1N4mAwASLxSkZK 7mraeEHc.1  Meeting ID: 966 6436 4272 Passcode: 1G3k05		
Last Date & Time forSubmission of Bids	12/10/2024 till 03.00 PM		
Date & Time for Opening of Technical Bids	12/10/2024 at 03.30 PM		

## **Open Tender**

## for

# Doctors For You invites the bids from agencies for the Hoskote Taluk Hospital Renovation Project for civil, electrical, and plumbing works at Karnataka.

- 1. Doctors For You (DFY), is a registered society, registered under the Societies Registration Act 1860 Section 21 having registration no. F-56886(Mum). DFY is a pan India humanitarian organization with international presence and is working in various disaster hit zones since last 18 years. DFY focuses on providing medical care to the vulnerable communities during crisis and non-crisis situation, emergency medical aid to people affected by natural disaster, conflicts and epidemics. We are also committed to reducing disaster risk to human society by delivering trainings and capacity development in emergency preparedness and response. The work of DFY is guided by humanitarian principles of humanity, impartiality, and neutrality. It offers services and assistance to people based on need, irrespective of race, class, caste, religion and gender.
  - Doctors For You invites the bids from agencies for the Hoskote Taluk Hospital Renovation Project for civil, electrical, and plumbing works at Karnataka.
- The Category has been given in which renovation, electrical, and plumbing works etc. needs to be carried out Standard Operating Procedure and process of execution have been given in Scope of work.
- 3. DFY hereby invites bids (through email and hardcopy at given email id and address) from eligible and qualified Bidders for the Hoskote Taluk Hospital Renovation Project for civil, electrical, and plumbing works at Karnataka.
- 4. Bidding will be conducted through 'Open Tender Enquiry' method and procedures as per DFY's procurement policy.
- 5. Bidders are required to submit Bid Security Declaration as per format provided in the Bid Document. Certain class of Bidders are exempted from submission of Bid Security. Details are given in Bid Documents
- 6. Interested agencies to provide their bid price on per unit basis. The final payment will be based on the deliverables as per time line given in SOW.
- 7. The Bid Document can be freely downloaded from the website <a href="www.doctorsforyou.org">www.doctorsforyou.org</a> and <a href="www.doctorsforyou.org">www.doctorsforyou.org</a> and
- 8. Bidders' representatives are invited to attend online **pre-bid meeting at 1.00 PM on 11**/10/2024 through above mentioned zoom link at the scheduled time and date of pre-bid meeting. Please note that non-attendance at the pre-bid meeting will not be the cause of disqualification of bidders. Bidders who are unable to attend the pre-bid meeting (online or offline) can send their written requests for clarification, if any up to 04.00 PM till 11/10/2024 at disastersecretariat.south@doctorsforyou.org purchase.department@doctorsforyou.org
- 9. **Bids must be submitted on or before 03:00 PM on 12/10/2024 by Bidders** through email and hardcopy.
- 10. The Technical Bids will be opened on the same day at 03.30 PM.

Director, DFY

## SECTION – I INSTRUCTIONS TO BIDDERS

A. INTRODUCTION				
1. Documents Establishing conformity of Goods and Services to Bidding Documents	1.1 The Bidder shall furnish as part of its Bid the documentary evidence that the Goods/services conform to the technical specifications and standardsspecified in Scope of work. The documentary evidence of conformity of the goods and services to the Bidding Documents may be in the formof brochure / technical literature.			
2. Qualificationsof the Bidder	<ul> <li>2.1 The bidder should submit the following documents pertaining to its firm</li> <li>(a) The Bidder should have an average annual turnover of a minimum of Rs. 30 Lakhs for the last three financial years (FY 2021-2022, 2022-2023 &amp; 2023-2024) (Certificate issued by a statutory auditor along with Copy of audited Balance Sheet with the signature and seal of the Statutory auditors.</li> <li>(b) GST and Income Tax registration certificates.</li> <li>(c) The documentary evidence of conformity of the goods and services to the Bidding Documents may be in the form of brochure / technical literature,</li> <li>(d) Details of 3 major clients with their contact details and minimum one copy of relevant work order from each client.</li> </ul>			
3. Cost of Bidding	<b>3.1</b> The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Purchaser will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.			
B. THE BIDDING DOCUMENTS				
Clarification of     Bidding     Documents	<b>4.1</b> A prospective bidder requiring any clarification regarding specification, required services and conditions of contract/agreement, etc. given in the document may submit a written request for clarifications to FIND India by email up to 17:00 hours on 11/10/2024 at email id: <a href="mailto:purchase.department@doctorsforyou.org">purchase.department@doctorsforyou.org</a> . disastersecretariat.south@doctorsforyou.org			
C. PREPARATION OF BIDS				
5. Documents Constituting the Bid	<ul> <li>5.1 The Bid shall comprise two parts submitted simultaneously, one part containing the Technical Bid and the other part containing the Financial Bid.</li> <li>5.2 At first, the Technical Bids shall be opened at the time and date specified in the Table – Key Information given at page no-2</li> <li>5.3 The Technical Bids shall be evaluated first by the Purchaser. The Technical Bids which do not conform to the specified requirements will be rejected as technically non-responsive/disqualified Bids.</li> <li>5.4 Financial Bids of technically qualified Bids shall be opened by the Purchaser at a later date and time communicated to all technically qualified bidders. The Financial Bids shall be evaluated for all requirements and the Contract shall be awarded to the Bidder who has been determined to be the lowest evaluated substantiallyresponsive Bidder for full requirement.</li> </ul>			

	<ol> <li>5.5 The Technical Bid submitted by the Bidder shall comprise thefollowing:</li> <li>Copy of Income Tax Return for last three financial years</li> <li>Copy of GST and Income Tax registration certificate.         Details of 3 major clients with their contact details and a minimum of one copy of relevant work order from each client     </li> </ol>			
	<b>5.6</b> The <b>Financial Bid</b> submitted by the Bidder shall comprise the duly filled-in Price Schedule, in accordance with the forms indicated in Section IV.			
6. Bid Prices	<ul> <li>6.1 The Bidder shall indicate on the Price Schedule as per in the format of Price Schedule given in Section IV.</li> <li>6.2 The rate quoted should be both in words and figures. No figure or word should be overwritten. Correction if any should be rewritten under the full</li> </ul>			
o. Biu Filces	signature of the person signing the bid.  6.3 The prices quoted by the bidder should be on a firm and fixed basis during the performance of the contract, except for duties and taxes on finished goods. A bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.			
7. Currencies of Bid	7.1 Prices shall be quoted in Indian Rupees only.			
8. Period of Validity of Bids	<ul> <li>8.1 Bids shall remain valid for the period of 60 days after the date of bid submission specified in the document.</li> <li>8.2 In exceptional circumstances, prior to the expiry of the original bid validity period, the Purchaser may request that the Bidders extend the period of validity for a specified additional period. The request and the responses thereto shall be made in writing.</li> </ul>			
9. Joint Venture, Consortium or Association	<ul> <li>9.1 If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between DFY and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.</li> <li>9.2 After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of DFY.</li> <li>9.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 14 herein in respect of submitting only one proposal.</li> <li>9.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV,</li> </ul>			

10. Alternative Proposals byBidders 11. Format and Signing of Bid	Consortium or Association shall be subject to the eligibility and qualification assessment by DFY.  9.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:  a. Those that were undertaken together by the JV, Consortiur or Association; and  b. Those that were undertaken by the individual entities of th JV, Consortium or Association.  9.6 Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.  9.7 JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.  10.1 Alternative bids shall not be accepted. The bidder should not submitmore than one bid.  11.1 The bids consisting of the documents listed in this document shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Contract.  11.2 Any interlineations, erasures, or overwriting to correct errors made by the Bidder should be initiated by the person or persons signing the bid.
D. Submission of	Bids
12. Sealing and Marking of Bids	12.1 Bidders need to submit their bids electronically through email ID : <a href="mailto:purchase.department@doctorsforyou.org">purchase.department@doctorsforyou.org</a> . <a href="mailto:disastersecretariat.south@doctorsforyou.org">disastersecretariat.south@doctorsforyou.org</a> Bidders can quote for any no. of schedules. Evaluation will be done schedule-wise.
	Under the Two Bid System, the bidder shall submit their bids following the two-bid system comprising of: -
	Technical bid (in a PDF non-editable format) and consisting of all technical details along with commercial terms and conditions; and containing all the relevant documents listed in para 5.5
	Financial bid (in a PDF non-editable format and password protected).

	indicating schedule -wise price for the items mentioned in the technical bid and containing the duly filled-in Price Schedule, in accordance with the forms indicated in Section – 4  IMP NOTE: Both, Technical Proposals and Financial Proposals should be submitted as two separate non-editable PDF attachments via e-mail. Both the above separate files should clearly mention the name of the file as Technical Bid or Financial Bid and the Bid Reference No.: DFY/BNG/J/04/2024-25 Please note that the Financial Proposal should be password protected			
	13.1 Bids must be received by the Purchaser no later than the time anddate as specified in the Table – Key Information on page no. 2 of the Bid Document.			
13. Deadline for Submission of Bids	<b>13.2</b> In event of the specified date for the submission of Bids being declared a holiday for the Purchaser, the Bids will be received up to the appointed time on the next working day.			
	<b>13.3</b> The Purchaser may, at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB Sub-Para 8.2, in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.			
14. Modification and Withdrawalof Bids	<b>14.1</b> The bids can't be withdrawn or altered after the due date and time for the submission of bids.			
E. OPENING AND E	VALUATION OF BIDS			
15. Bid Opening	<b>15.1</b> The financial bids shall be opened by the Bid Opening Committee, through an online platform, by the Purchaser in the presence of the Bidders' authorized representatives who choose to be present, enabling them to participate in the proceedings. Details of the same will be shared with the technically qualified bidders.			
16. Clarification of Bids	<b>16.1</b> During the evaluation of the bids, the Purchaser may, at its discretion, the Bidder for a clarification of its bid. The request for clarification and			
17. Examination of Technical Bids and Determination of Responsiveness	<ul> <li>17.1 The Purchaser's determination of the responsiveness of a Technical Proposal is to be based on the contents of the Technical Proposal itself.</li> <li>17.2 The Purchaser will examine the technical bids to determine whether they are complete, whether the documents have been properly signed, and whether the bids are generally in order.</li> </ul>			
	17.3 The Purchaser may waive any minor informality, nonconformity, or irregularity in a bid that does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder. Changes done			

	Preliminary Evaluation of Bids
	<b>18.1</b> The Purchaser shall examine the Technical Proposal to confirm that all documents and technical documentation requested in RFP have been provided, and to determine the completeness of each document submitted.
	<b>18.2</b> The Purchaser shall confirm that the required documents and information have been provided in the Technical Proposal.
18. Evaluation and Comparison of	18.3 Likewise, following the opening of Price Proposals, the Purchaser shall examine the Price Proposals to confirm that all documents and financial documentation have been provided and to determine the completeness of each document submitted.
Bid	Evaluation of Price Bids
	<b>18.4</b> The Purchaser shall evaluate Price Proposals of each Bid for which the Technical Proposal has been determined to beresponsive.
	<b>18.5</b> The Purchaser's evaluation of a bid will take into account the totalcost of the requirement inclusive <b>of all duties, taxes, and other charges</b>
	<b>18.6</b> The contract shall be awarded only to the bidder who is substantially technically responsive, offer the lowest rate.
	<b>18.7</b> The Purchaser shall compare all substantially responsive bids to determine the lowest evaluated bid.
F. AWARD OF CON	TRACT
19. Award Criteria	19.1 Pursuant to ITB Clause 17, the Purchaser will award the Contract to the Bidder whose bid has been determined to be substantially responsive and has been determined to be the lowest evaluated bid
20. Purchaser's Right to Accept Any Bid and to Reject Any or AllBids	20.1 The Purchaser reserves the right to accept or reject any bid or to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to the affected Bidder or Bidders. No reason for such action of Purchaser shall be given.
21. Purchaser's right to vary quantities during the currency of the contract	21.1 The purchaser reserves the right to increase or decrease the quantity/number of works by 25% during the contract period.
22. Performance Security Amount:	<b>22.1</b> Performance Bank Guarantee will be between 5-10% of the contract value. The exact percentage and amount will be clarified at the time of the contracting stage.

# SECTION II.

# General Conditions of Contract/ Order

1. Packing	1.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract.		
2. Delivery and Documents	<ul> <li>2.1 Documents to be submitted to the purchaser: - Upon the delivery of the Goods, the Supplier shall notify the Purchaser in writing and deliver to the Purchaser the following documents</li> <li>i. One original and one copy of the commercial invoice, indicating the DFY as the Purchaser, the Contract/order number, Goods' description, quantity, unit price, and total amount. Invoices must be signed in original and stamped or sealed with the company stamp/seal.</li> <li>ii. One original Acknowledgement of receipt of Goods/Final Acceptance by DFY.</li> </ul>		
3. Warranty	<ul> <li>3.1 Bidder assigns and passes through to Purchaser the Manufacturer warranties on all "consumer products" as per company warranty term, wherever applicable.</li> <li>3.3 Supplier shall be provided comprehensive maintenance warranty for all refurbishment, renovation work / Goods, supply for 1 year from the date of work completion. In case of any claim arising out of this warranty, the purchaser/consignee shall promptly notify the same in writing to thesupplier.</li> <li>3.4 Upon receipt of such notice, the supplier shall, with all reasonable speed repairs or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The supplier shall take over the replaced parts/goods after providing their replacements and no claim whatsoever shall lie on the purchaser for such replaced parts/goods thereafter.</li> </ul>		
4. Payment	<ul> <li>4.1 The method and conditions of payments to be made to the suppliershall paid upon under this contract shall be as follows: -</li> <li>a) 20% of the contract value will be paid after survey and approval of Fi layout plan for both new and current office as mentioned in section III; with 30 days of submission of original Invoice with supporting document</li> <li>b) 50% of the contract value will be paid after satisfactory completion of agree work mentioned on price schedule form 1, points number1, 2, 3, and 8.</li> <li>c) Balance 30% of the contract value will be paid upon completion of 100 work, within 30 days of submission of original Invoice with support documentation and work completion certificate, indicated in clause 8.2.</li> </ul>		

5. Prices	5.1 Prices charged by the Supplier for Goods delivered and Servicesperformed under the Contract shall not vary from the prices quoted by the Supplier in its bid for the duration of the Contract. Prices shall be fixed and firm for the duration of the Contract. However, GST (as and when applicable) payable shall be paid as applicable at the time of supply.
6. Work Completion Timeline	6.1 The proposed work must be completed within 45 days after issuing the contract/agreement.
7. Liquidated Damages	7.1 if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deductfrom the contract prices as liquidated damages, a sum equivalent to the 0.5 percent per week or part thereof of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the 10 percent of the value of delayed Goods. Once themaximum is reached, the Purchaser may consider termination of the contract.
8. Completion	<ul> <li>8.1 The Supplier must notify the Purchaser's Representative in writing as soon as it considers that the Works have reached the stage of Substantial Completion.</li> <li>8.2 Final Completion Certificate Supplier's obligations will not be considered to have been completed until the Purchaser's Representative has issued the Final completion Certificate to the Supplier, stating the date on which the Suppliercompleted its obligations under the Contract/Agreement. The Purchaser's Representative must issue the Final Completion Certificate within 10 days of the written notification of completion of work by the supplier.</li> </ul>
9. Jurisdiction	8.3 All disputes arising out of the contract shall be subject to the jurisdictionOf the appropriate court at New Delhi, India, only.

## Section III

### **Scope of Work**

#### a. Project Scope

The project will address the following components, which are essential for the hospital's operational efficiency and long-term sustainability:

#### 1. Operating Theatre (OT) Renovation:

- OT Door Replacement: The current OT door will be replaced with a medical-grade door that meets
  infection control protocols and ensures sterile separation between the OT and adjacent areas.
- Wash Area and Washroom Renovation: The wash area and adjoining washrooms will be upgraded to include touch-free fixtures, anti-bacterial wall coatings, and modern drainage systems to meet healthcare standards.

#### 2. New 10-Bed Ward Construction:

- Space Planning and Design: The new ward will be designed to accommodate 10 beds, ensuring that each patient has adequate space for privacy, ventilation, and easy access to medical equipment and nursing staff.
- o **Integration with Existing Infrastructure**: The new ward will be connected to the existing maternity ward and the hospital's central utility services, ensuring seamless operational integration.

#### 3. Electrical and Plumbing Systems:

- Electrical Overhaul: The electrical systems across the hospital will be upgraded, focusing on critical areas like the OT, the new ward, and the maternity ward to ensure uninterrupted power supply and compliance with safety regulations.
- Plumbing Upgrades: The plumbing systems, particularly in the maternity ward and new ward, will be revamped to ensure sufficient water pressure, safe sanitation, and the proper disposal of waste water.

#### 4. Laundry Area Upgrade:

 Roofing and Flooring: The laundry area will be roofed to protect it from external weather conditions, and the flooring will be upgraded to withstand heavy usage and ensure easy cleaning and maintenance.

#### 5. RO Water Purification System Installation:

O RO Plant: Installation of an 80-liter Reverse Osmosis (RO) water purifier, ensuring that the hospital's water supply meets health and safety standards for drinking and medical use. The plant will be strategically placed to ensure easy access for staff and patients alike.

#### 6. IEC Material Placement:

 Health Communication Strategy: IEC materials related to hygiene, infection control, and best health practices will be displayed at critical locations throughout the hospital to educate and promote health literacy among patients and staff.

#### b. Project Monitoring and Monitoring Indicators

The project's progress will be monitored through key performance indicators (KPIs) to ensure adherence to technical specifications, timelines, and overall quality. Monitoring will focus on the following indicators:

- **Infrastructure Compliance**: Verification that all civil, electrical, and plumbing works adhere to relevant healthcare infrastructure standards.
- **Operating Theatre Functionality**: Post-renovation assessment of OT functionality, including infection control measures, ventilation, and workflow optimization.
- Ward Capacity and Comfort: Assessment of patient comfort, ward occupancy, and efficiency of the new 10-bed ward in terms of space management and medical equipment accessibility.
- Water Quality: Installation and operational efficiency of the RO system, ensuring compliance with health standards for purified water.

**Staff and Patient Feedback**: Collection of feedback from staff and patients regarding the improvements in workspaces, cleanliness, and overall hospital experience.

# Section IV. Price Bid Form (to be filled by the biddersfor quoting their prices)

# Price Schedule Form-1

1	2	3	4	5	6
Sr. No.	Description of Services/Goods to be provided	Price (exclusi ve of GST	Rate of applicabl eGST	Amount of applicable GST	Total Bid Price (inclusive of applicable GST)
1	Operating Theatre (OT) Renovation				
2	New 10-Bed Ward Construction				
3	Electrical and Plumbing Systems				
4	Laundry Area Upgrade				
5	RO Water Purification System Installation				
6	IEC Material Placement				

	Name
Place:	Signature of Bidder
Date:	Seal of the Bidder

# Section IV

## TECHNICAL PROPOSAL- STANDARD FORMS

#### Form TECH-3: Bidders' Information Form

[JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM Bidders are required to provide the information sought below]

Name Address Phone email of the	: : : Bidder :		
	oleted and returned with your Proposal if the / Association.	e Proposal is submitted as a joint venture /	
S.No.	Name of Partner and contact information (address, telephone numbers, fax numbers, e-mail address)	Proposed proportion of responsibilities (in %) and type of services to be performed	
1	(Complete)	(Complete)	
2	(Complete)	(Complete)	
3	(Complete)	(Complete)	
the JV, C process a awarded, We have a		(Complete)  ned by every partner, which details the like is liability of the members of the said joint v	
	intent to form a joint venture OR □ JV/Co	•	
	confirm that if the contract is awarded, all shall be jointly and severally liable to DFY		
Name of Pa	artner	Name of Partner	
Signature		Signature	
Date:-		Date:-	

Name of Partner	Name of Partner
Signature	Signature
Date:-	Date:-

To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association.

- 1. Expertise of Organization: [In brief, not more than 500 words]
- Organization structure
- Years of experience in executing similar assignments
- Core areas of expertise of the organization
  - 2. Details of staff under permanent rolls of the Bidder
    - d. technical
    - e. skilled
    - f. unskilled

#### **3.** Financial data of the organization

Annual Turnover of Last 3 Financial Years

F.Y. 2021-22 -	Rs
F.Y. 2022-23 -	Rs
FY 2023-24 -	Rs

P.S. Please attach Audited financial statement, including Profit & Loss Statement, Income & Expenditure statements etc. (for the last three years as above)

Name and Address of Banker

#### 4. DFY Reference List:

[Please provide references such as customer's details, tel. nos. etc.]

Name of customer:	Description of service rendered	DFY's Contact person name, telephone, and e-mail Id.
1.		
2.		
3.		

- a. Please provide DFY list of the bidder as per above table
- b. Please attach self-attested copy of Work Order / MOU / Contract or any other document in support of above experience.

- **5.** Contact details of persons who may contacted for requests for clarification during bid evaluation:
  - -Name/Surname:
- Tel Number (direct): Landline and Mobile no.
- Email address (direct):

Signature and seal of the Bidder

TECHNICAL PROPOSAL- STANDARD FORMS						

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